

**Ministry of Civil Aviation** 

Egyptian Aviation Academy

## Change Management course

## Course Objective:

✓ Learn How to change the development strategies to help you maximize revenue through activities

✓ Understand the fundamentals of managing change by identifying the levels of change

✓ Identify the obstacles to change including resistance and negative reactions to change, empower employees.

✓ Align your marketing, financial management, and customer service activities to your strategic goals,

✓ Ease the tension caused by a change, as well as identify the causes of complacency and understand the effect of crisis during change

## Course main topic:(+Work shops)

Change management traditional and advance theories

➤Change process strategy

**▶**Barriers for change management

>Adapting to change

>Organizational development after change management

Course duration:

5 days per week

Who should attend

Marketing, commercial top manager